

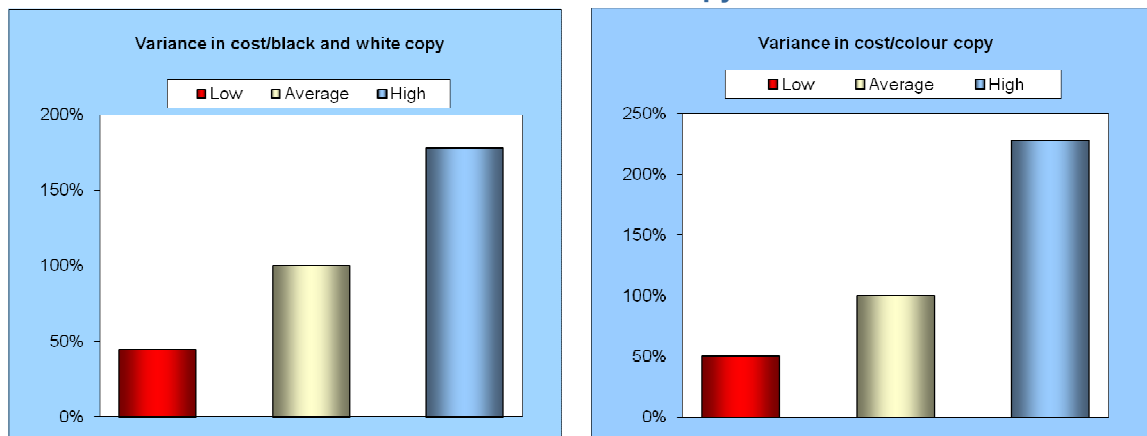
CIPSA/PI Indirect Category Indexes and Benchmarking Reports

Multi Function Devices (MFDs)

General Market Comment:

- The Print procurement category can include internal office printing using printers and multi function devices (MFDs) as well as outsourced services.
- PI has been benchmarking the Australian MFD market for several years and tracks all cost components such as ownership fixed costs (purchase, lease or rent) and running variable costs such as maintenance and toner supply.
- PI also benchmarks various contract terms available from suppliers.
- The variation found among the lowest, average and highest costs per copy are significant and represent saving opportunities for informed procurement professionals.

Total MFD Cost Per Copy



For more information on benchmarking please contact PI